

Dear Policyholder,

### ***Introducing Enhanced Wildfire Protection for Your Property***

As an insured with Cansure, part of the SPG Canada MGA group, we are committed to protecting what matters most to you. We recognize the increasing threat wildfires pose to homes and communities, so we have established a partnership with Wildfire Defence Systems Canada Inc. (WDS Canada). WDS Canada, part of the Wildfire Defense Systems (WDS) Response Network, is an experienced world leader in wildfire loss intervention and suppression services.

We're writing to all policyholders to ensure you understand how this program works. **These services are provided at no additional cost to you** and could offer an additional layer of protection for your property during an active wildfire event. You do not need to register or take any action to be considered. WDS Canada monitors wildfire activity and threats to properties 365 days a year. If your property meets the eligibility criteria and is threatened by wildfire, WDS Canada dispatches response resources automatically.

### **Understanding Eligibility**

Not all properties qualify for WDS Canada services. Eligibility is determined by several factors including:

- Properties must be in Alberta, British Columbia, Manitoba, Saskatchewan, or parts of Western Ontario.
- A valid, locatable street address is required for WDS Canada to respond
- Property must be accessible by established roads, bridges, or daily ferry
- Property construction and defensible space characteristics
- Policy type and coverage level
- Certain occupancy types are eligible while others are excluded based on operational or safety considerations

### **How WDS Canada Service Works**

For eligible properties threatened by active wildfire, WDS Canada field personnel may:

- Move combustible materials from around the property, including firewood, propane tanks, outdoor furniture, and other items that may fuel a fire.
- Secure your property by covering exterior vents and closing all exterior doors, windows, and garage doors to try and prevent ember intrusion and smoke entry.
- Deploy temporary sprinkler systems to create a protective water barrier around your property.
- WDS Canada will not cut down trees or bushes on the property. In extreme threat situations, WDS Canada may apply fire-blocking gel to your home's exterior and/or fire-retardant barriers to surrounding vegetation to prevent ignitions.
- Following the wildfire event, WDS Canada will make all reasonable efforts to return to your property to restore relocated items to their original positions and remove any fire-blocking materials that were applied.

This service is designed to complement, not replace, your own wildfire preparedness efforts. All property owners in fire-prone areas should maintain defensible space and have an evacuation plan regardless of WDS Canada eligibility.

WDS Canada coordinates with local fire authorities and emergency services to reach as many eligible properties as safely possible during wildfire events. Service deployment depends on:

- Active fire proximity and behavior
- Evacuation orders and road access
- Available personnel and resources
- Emergency services coordination

Firefighter and civilian safety always come first. While WDS Canada makes every effort to reach eligible properties, rapidly changing conditions may prevent access to some areas during peak fire activity. **WDS Canada is a supplemental protection service and does not replace the need for comprehensive insurance or personal wildfire preparedness.**

There is no guarantee that WDS Canada personnel and resources will reach your property to provide wildfire mitigation services. Property owners in fire-prone areas should maintain defensible space and have an evacuation plan regardless of WDS Canada eligibility. SPG Canada and WDS Canada fully support FireSmart™ practices. Therefore, we encourage policy holders to educate themselves on all actions they can take to mitigate loss due to wildfire. For more information on FireSmart practices and programs, go to your provincial FireSmart website or FireSmart Canada.

We're committed to supporting our policyholders with the best available protection and resources. Whether or not your specific property qualifies for WDS Canada services, we encourage you to review your wildfire preparedness plan and maintain adequate insurance coverage.

For further information regarding this initiative, please visit our website using this QR Code.



If you have questions or would like to discuss your policy, please contact your broker directly. To learn more about this program, you can visit <https://www.wdscanada.ca>

Sincerely,

A handwritten signature in blue ink, appearing to read 'C. Copeland', enclosed within a circular blue outline.

Cameron Copeland  
President & CEO  
SPG Canada